



# Texas EVV Compliance Checklist for Providers

Key steps your agency should follow to stay compliant.

In Texas, Electronic Visit Verification (EVV) is required for many Medicaid-funded health services, including home health care, IDD services, and personal care services. Providers must document visits electronically and submit them to the state system correctly and on time to remain in compliance.

## 1. Verify Your Services Require EVV

Review the list of services subject to EVV (found on the Texas Health and Human Services (HHSC) site). Confirm with your payer if your specific service codes fall under EVV requirements.

## 2. Select an Approved EVV System

Choose one of the approved EVV vendor systems in Texas or use the state-provided system. Ensure the system is certified and compatible with the state's EVV Aggregator.

## 3. Train Staff and Caregivers

Conduct mandatory training for all staff and caregivers providing EVV-covered services. Topics should include how to clock in/out, what data to record, and common errors.

## 4. Set Up & Test Your Technology

Verify all devices (smartphones, tablets, phones, FOBs) are set up and functioning. Test the system before go-live and have backup methods ready.

## 5. Understand Data Submission Deadlines

Know when EVV data must be submitted to the Aggregator and ensure visits are entered and approved on time to avoid claim denials.

## 6. Monitor & Audit Your EVV Data

Regularly check EVV reports, run weekly audits, and promptly correct any discrepancies or exceptions.

## 7. Stay Current With HHSC Policies

Subscribe to HHSC updates, attend trainings, and update internal policies when rules change.



### PRO TIP

#### Use a Partner Like Statewise

Choosing a solution like Statewise gives you:

- A Texas-compliant system.
- Built-in training resources.
- Automated error checking and reporting.
- Dedicated support to keep you ahead of compliance risks.

*Statewise is an approved vendor for Texas — allowing for an expedited onboarding process!*

